



News Release

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FOR IMMEDIATE RELEASE

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Alaska Railroad Corporation experiences cybersecurity incident

Event poses no safety threat and will not adversely affect passenger or freight operations

Anchorage, ANCHORAGE – A recent cybersecurity incident occurred when a third party gained unauthorized access to the Alaska Railroad Corporation network and accessed, and acquired, personal information pertaining to ARRC vendors, current and former employees, and their dependents.

ARRC is still investigating the scope of the incident but has confirmed that the third party did not gain access to a separate portion of its network controlling and containing data related to passenger and freight operations. There is no indication that passengers' personal information was compromised during the incident.

The incident did not pose any threat to railroad safety and will not affect the upcoming passenger and summer freight seasons. At this time, the cybersecurity incident has been fully contained. The incident only impacts ARRC and poses no threat to any non-ARRC networks.

Evidence of the incident was discovered on March 18 and ARRC took immediate action to identify and contain the intrusion. ARRC will continue to work with the appropriate consultants and law enforcement authorities on the investigation. In the meantime, additional security measures have been put in place to help prevent a recurrence of unauthorized access and to protect the privacy of ARRC's valued vendors, employees, and their dependents. Those impacted have been notified and offered identity protection monitoring at no charge for two years.

"Our Information Technology staff identified the incident and immediately triggered our incident response procedures," said ARRC President and CEO Bill O'Leary. "As is unfortunately a common occurrence in our world, ARRC is not immune to cyber threats. Now that the threat has been contained, we have moved from incident response to monitoring, lessons learned, ongoing security improvement planning and helping affected users to personally respond to the stolen information. We can also confirm that the incident did not and will not pose any safety risks to our trains, our passengers, freight or any railroad infrastructure."

Additional information may be obtained by calling 1-844-565-2500 or viewed at <https://www.alaskarailroad.com/corporate/news-media/press-media>.

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