



ALASKA RAILROAD CORPORATION SENIORS AND DISABLED HALF FARE PROGRAM

FREQUENTLY ASKED QUESTIONS

The Alaska Railroad Corporation (ARRC) offers a Half Fare Program for seniors and certain individuals with disabilities, allowing them to travel for half fare during *non-peak* times. The Half Fare Program is available to:

- Individuals 65 years of age and older;
- Individuals holding a valid Medicare card; and
- Individuals certified by a licensed medical provider as meeting one or more of the medical criteria for a disability established by this Program.

The ARRC Seniors and Disabled Half Fare Policy may be found on the ARRC website at www.alaskarailroad.com. The following FAQs provide further information regarding the ARRC Half Fare Program.

1. When is “Non-Peak” time?

The ARRC’s non-peak times are the non-summer months of operation. Typically this would be mid-September of one year to mid-May of the following year. The ARRC will announce its non- peak times by July 31 of each year (for the following year) and will publish the announcement on the ARRC website, as well as in its printed schedule and fare brochures.

2. Who is Eligible?

1. Any person who is at least 65 years old.
2. Any person who has a valid Medicare card issued by the U.S. Social Security Administration.
3. Individuals who have been certified as “disabled” according to the definition established by the Federal Transit Administration, which is persons “*who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability, including those who*

are non-ambulatory wheelchair-bound and those with semi-ambulatory capabilities, are unable without special facilities or special planning or design to utilize public transportation facilities and services as effectively as persons who are not so affected.”

3. What proof of eligibility do I need?

Individuals 65 years of age and over must present a picture ID issued by a government entity, such as a driver’s license, a state-issued identification card, etc.

Persons claiming eligibility through Medicare must present a valid Medicare card, plus a picture ID issued by a government entity, such as a driver’s license, a state-issued identification card, etc.

Disabled Individuals must complete the application in Appendix A to the ARRC Seniors and Disabled Policy, obtain the certification of a licensed medical provider in the state in which they reside that they meet one or more of the medical criteria established for the Program (also contained in Appendix A), and return the completed application and certification by mail, fax, or email to:

Lead Passenger Service Agent
Alaska Railroad Corporation
P.O. Box 107500
Anchorage, Alaska 99510-7500
(phone)(907) 265-2575
(fax)(907) 265-2323

email:LeadPassengerServiceAgent@akrr.com

The ARRC will determine the individual’s eligibility based upon the completed application and issue eligible individuals a permit for Half Fare travel. Applicants claiming eligibility on the basis of a *disability* (as opposed to age) should expect the application process to take a minimum of 30 days from the time the ARRC receives the completed application packet, and should therefore make their travel plans significantly in advance.

4. How long is my eligibility valid?

Seniors 65 years of age and older with a valid ID will remain eligible for participation indefinitely. Individuals who are eligible on the basis of their Medicare status will remain eligible as long as they hold a valid Medicare card. Half Fare permits issued to individuals with disabilities will be valid for the period of time noted on the permit. Permits may be renewed if the disability continues beyond that date, provided the individual completes a renewal process similar to the initial certification process. Individuals certified by their medical provider as permanently disabled may receive permanent permits.

5. Where and how often can I travel on the Half Fare Program?

The ARRC Half Fare Program allows seniors and certified individuals with a disability to travel everywhere that the ARRC offers service as often as they would like during non-peak times. The ARRC Half Fare applies only to regularly scheduled transportation services offered directly by the ARRC and does not apply to special trains (for example, holiday trains or fair trains), charters, or any services provided by vendors or contractors.

6. Where can I find the ARRC's Half Fares?

The ARRC posts its half fares on the corporation's reservations website (www.alaskarailroad.com), in its printed schedules, and in its fare brochures,

Questions?

If you have questions regarding the ARRC Half Fare Program, please contact the ARRC Lead Passenger Service Agent at (907) 265-2575