



ADA Complaint Form

The Alaska Railroad Corporation (ARRC) is committed to ensuring that we provide transportation services to the public in compliance with the Americans with Disabilities Act (ADA). The following information is necessary to help address your complaint. If you require assistance to complete this form, please contact the ARRC Legal Department at (907) 265-2682.

Please submit the completed form to ARRC:

- by mail to: Alaska Railroad Corporation
Attn: Guest Services Manager
P.O. Box 107500
Anchorage, AK 99510-7500
- in person at: ARRC Anchorage Historic Depot
411 W. First Avenue in downtown Anchorage
- by email to: HouckS@akrr.com

SECTION I: ABOUT YOU

Name: _____

Home Address: _____

City: _____ State: ____ Zip Code: _____

Phone: _____ Email Address: _____

Accessible Format Requirement? Large Print Audio Tape TTY/TDD

Other (specify): _____

SECTION II: YOUR COMPLAINT

Date of the Alleged Discrimination (month, day, year): _____

ARRC Location (depot, train, etc.): _____

Please complete the second page

Name(s) and job title(s), if known, of individuals who you believe discriminated against you:

Explain what happened and why you believe you were discriminated against. Describe the specific way in which you experienced discrimination. Include the name(s) and contact information for any witnesses. If more space is needed, please use the back of this form or attach additional sheets.

Please attach any written material or other information that you think is relevant to your complaint. Check if additional materials are attached:

SECTION III: OTHER PARTIES

AGENCIES. Did you file this complaint with another agency? Yes (note below) No
(Alaska Human Rights Commission, Federal Transit Administration)

Agency: _____ Location: _____

Contact Name: _____ Phone: _____

ATTORNEY. Are you currently represented by an attorney? Yes (note below) No

Attorney Name: _____ Phone: _____

SECTION IV: SIGNATURE

This form must be personally signed by the Complainant.

Complainant Signature: _____ Date: _____