

May 22, 2024

# **REQUEST FOR PROPOSAL 24-30-211507**

## **ARRC MEDICAL SERVICES ANCHORAGE**

Response Requested,

This form must be completed and returned to ensure receipt of future addenda or additional information. Email this form to: <u>GrahamC@akrr.com</u>. Addenda will be emailed to the contact listed below; however, it is the responsibility of the offeror to make sure they have received all addenda, and have acknowledged all addenda on their Proposal Bid Form.

Firms that have not returned this cover sheet will not be informed of addenda and will only be alerted to addenda by checking with the ARRC procurement officer or by checking ARRC's internet site: www.alaskarailroad.com. Offerors must acknowledge the receipt of all issued addendum on their Proposal Bid Form.

Company		 	 
Address			
Contact		 	
Phone			
Fax	<u> </u>	 	 
Email		 	 
Website: www.alas	karailroad.com		



Alaska Railroad Corporation 327 W. Ship Creek Avenue, Anchorage, AK 99501 P.O. Box 107500, Anchorage, AK 99510-7500 Telephone 907.265.4470 Facsimile 907.265.2439

May 22, 2024

## **REQUEST FOR PROPOSALS**

The Alaska Railroad Corporation (ARRC) is soliciting proposals from interested offerors for the following:

# 24-30-211507 ARRC MEDICAL SERVICES ANCHORAGE

## **IMPORTANT**

Proposals will be received until 3:00 PM LOCAL TIME on Friday, June 14, 2024 via Dropbox.

One electronic copy of your firms Proposal must be submitted using Dropbox. Proposals shall be submitted to the Dropbox link <u>https://www.dropbox.com/request/bngSXj81caDi6rXGFrIY</u> by proposal due date/time. It is the offeror's responsibility to verify with the Contract Administrator that their proposal was received timely. If your firm has restrictions on Dropbox submittals, you must contact your Contract Administrator at least seven days prior to the proposal due date to discuss alternatives.

File naming convention shall be: Firm Name-RFP#-RFPName

The original copy of your proposal will need to be mailed to the address provided below by the proposal due date. The Dropbox submittal date/time will be used for the official receipt. Your proposal package (qualifications and proposals) must be complete.

Alaska Railroad Corporation Attn. Candice Graham, 2<sup>nd</sup> Floor 327 W. Ship Creek Avenue Anchorage, Alaska 99501

Proposals received by facsimile transmission will not be considered for award. Proposals shall be submitted on the forms furnished herein. Amendments or withdrawals must be received by ARRC's Contracts Section via Dropbox prior to the date and time listed above.

The ARRC may award a contract resulting from this solicitation to the responsible offeror whose offer conforming to this solicitation will be most advantageous to the ARRC.

ARRC may reject any or all offers if such action is in the best interest of ARRC, and waives informalities and minor irregularities in offers received. ARRC may award a contract on the basis

of initial offers without discussions. Therefore, each initial offer should contain the offeror's best terms from a cost or price and technical standpoint. Any contract resulting from this solicitation shall incorporate ARRC's Standard Terms and Conditions contained in this solicitation package.

This Request for Proposal is not to be construed as a commitment of any kind nor does it commit the ARRC to pay for any cost incurred in the submission of an offer or for any other cost incurred prior to the execution of a formal contract.

Please direct all responses and/or questions concerning this Request for Proposals to Candice Graham, Alaska Railroad Corporation, Supply Management, 327 Ship Creek Avenue, Anchorage, AK 99501, telephone number (907) 265-4470.

#### SOLICITATION INDEX

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- SECTION G CONTRACTOR RESPONSIBILITY QUESTIONNAIRE & SERVICE BID FORM
- SECTION H GENERAL TERMS & CONDITIONS (PROFESSIONAL SERVICES CONTRACTS)

#### ATTACHMENTS

- EXHIBIT A ALASKA RAILROAD CORPORATION PHYSICAL EXAMINATION POLICY #64-4
- EXHIBIT B PRESCRIPTION REVIEW FORM
- EXHIBIT C SAMPLE PHYSICAL ABILITY TEST
- EXHIBIT D MEDICAL HISTORY FORM
- EXHIBIT E FITNESS FOR DUTY FORM

#### **SECTION A**

#### STATEMENT OF SERVICES

#### 1. Introduction and Background

The Alaska Railroad Corporation (ARRC) is seeking proposals from health care clinics to provide medical services in Anchorage.

The Alaska Railroad Corporation is a full-service railroad providing passenger and freight services within Alaska. ARRC operates and maintains over 650 miles of track, serving communities from the ports of Seward and Whittier in South Central Alaska, north to Fairbanks in the Interior.

The State of Alaska purchased the Alaska Railroad from the Federal Government in 1985. ARRC is a public corporation formed pursuant to AS 42.40 and is an instrumentality of the State within the Department of Commerce, Community and Economic Development, but operates similar to a private business or governmental enterprise activity. ARRC generates revenue through freight train service from Seward to Fairbanks-North Pole, real estate holdings, and year-round passenger service. Significant infrastructure and equipment investments are funded with grants from various Federal agencies. The Railroad is governed by a seven-member Board of Directors appointed by the Governor of Alaska. The corporation is headquartered in Anchorage, with work stations in Anchorage, Wasilla, Fairbanks, Healy, Denali National Park, Nenana, Seward and Whittier. Employees also work from various temporary locations along the "Railbelt," and there is a two-person office in Seattle Washington.

Approximately 650 employees are employed on a year-round basis with an additional 100 seasonal summer hires. During the spring months, seasonal hiring creates a heavy demand for preemployment physical examinations and physical ability testing.

The work performed by Alaska Railroad employees varies in its physical demands from office work to heavy manual labor. It is the policy of the ARRC that current and prospective employees receive physical examinations that are job-related and justified by business necessity to ensure that no employee or applicant's ability to perform essential job functions is impaired by a medical condition. Physical examinations are performed in Anchorage and Fairbanks.

ARRC Policy and Procedure 64-4, Physical Examination Policy, (Exhibit A) outlines the various types of physical examinations and physical ability tests (Exhibit C) that are conducted to ensure that employees and/or applicants are capable of performing their essential job functions.

As different positions require different levels of physical exertion and ability, the ARRC has grouped positions into three different classes: Class A, Class B and Class D. The different classes are explained in Exhibit A of the Physical Examination Policy, and Appendix B of the policy outlines the different examination protocols associated with each class.

## 2. Scope of Work

The Contractor shall provide medical services to Alaska Railroad Corporation (ARRC) personnel in accordance with the scope of work provided herein. Such medical services shall include, but will not be limited to:

- Pre-employment physical examinations
- Administer physical ability tests (PATs) in compliance with medical standards for specific job functions, Americans with Disabilities Act (ADA) regulations, and Equal Employment Opportunity Commission (EEOC) guidelines. This includes testing PATs up to and including 100 lbs. PATs are sometimes referred to as Human Performance Evaluations (HPEs).
- Lab work (for pre-employment and periodic physical exams)
- Blood panel, to include comprehensive metabolic panel, lipid panel, and complete blood count
- Urinalysis specific gravity dip stick
- Prescription review (Exhibit B) to determine if an employee is safe to work while taking a legal prescription)
- DOT medical exams for commercial driver's license (CDL) medical certificates
- OSHA respiratory medical evaluation exams and bi-annual monitoring
- Hepatitis B shots
- Hearing conservation audiograms
- Visual acuity and color vision per 49 Code of Federal Regulations CFR  $\S$  240.121 and \$ 242.117
- Annual Hazwoper exams
- Periodic physical examinations
- Board certified Occupational and Environmental Medical physician to act in the capacity of a Corporate medical advisor relative to hiring new employees, return-to-work cases, and medical removal from the job due to safety concerns or any other medically based assessments
- Fit-for-duty exams
- Flu shots for employees and family members
- Scheduled on-site services, such as a flu shot clinic in Anchorage

The standards, requirements, scope and depth of exams, quality control and availability issues are identical for exams done either in Anchorage and Fairbanks. The Contractor and all Subcontractors shall maintain files, for the results of exams of applicants and employees done at the request and under contract with the ARRC, separately from regular patient medical files. These files shall be the property of the ARRC, but will always be maintained by the Contractor.

The Contractor may be asked to provide consultation for the review of illness and injury cases including those in which convalescence appears unusually prolonged. The goal is:

- 1. The earliest possible return to work of the employee that ensures the health, safety and welfare of the employee, the ARRC and the public or,
- 2. Appropriate restrictions and/or recommendations regarding an employee's medically related problem and his/her suitability to return to work. The role of the Contractor shall include the communication with the employee's personal physician(s) to obtain relevant information and to work toward an acceptable solution.

The ARRC's expectations with respect to the Contractor's performance are as follows:

- 1. The Contractor shall provide medical exam appointments to the ARRC within two days of receiving the phone or email request from the ARRC's Human Resources Department.
- 2. The Contractor shall maintain its facilities, lab, and sound booth (hearing conservation audiograms) to an acceptable professional quality industry standard.
- 3. The medical release signed by the ARRC employee or applicant authorizes the Contractor to discuss, frankly and openly, with a Human Resources representative, the medical issues at hand impacting the individual's ability to perform the duties of the position.
- 4. The Contractor shall determine the employee's/applicant's ability (or inability) to perform the duties of the position based on position descriptions and physical requirements of the job.
- 5. Once the medical examination and necessary tests are completed, the Contractor shall note the results on an ARRC Fitness for Duty Form (Exhibit E) with one of the following determinations:
  - a. Released
  - b. Not Released
  - c. Released with restrictions
  - d. Released with recommendations
- 6. If the Contractor determines that the employee/applicant cannot perform the duties of the position, the Contractor shall state the reason(s) why and will outline exactly what types of duties and physical activities the employee/applicant can perform.
- 7. ARRC's Human Resources Department will provide information to the Contractor regarding the duties, functions, and physical requirements of ARRC positions.
- The Contractor shall be knowledgeable of and understand the most current version of pertinent federal regulations, which control the manner in which the ARRC conducts business, ensuring that all sub-contractors also understand and abide by the necessary federal regulations (i.e., 49 CFR Part 240, 49 CFR Part 242, 49 CFR Part 391, 29 CFR Part 1910).
- Facsimile or secure email confirmation of results of physical examinations will be sent to the Human Resources Department within three working days from the date of the physical exam. The Contractor shall fax or secure email prescription review results to the ARRC within <sup>1</sup>/<sub>2</sub> day of receiving the request.
- 10. The Contractor shall provide periodic health examinations, which may include laboratory tests, required by governmental agencies for employees in certain occupations or in jobs involving identified workplace health hazards (including PCB and asbestos removal). These examinations are required by such governmental agencies as:
  - Occupational Safety and Health Administration (OSHA Federal and State)
  - U. S. Department of Transportation (DOT)
  - Federal Railroad Administration (FRA)
  - Federal Motor Carrier Safety Administration (FMCSA)

The frequency and scope of these examinations will be in accordance with the regulations of these agencies. In most cases, the policy of the ARRC regarding frequency and scope will meet the requirements of these agencies. For those positions which require unique or more frequent examinations and/or testing, specific guidelines will be followed in accordance with ARRC requirements.

11. The Contractor shall review the ARRC's current Medical History Form (Exhibit D), as well as in an on-going basis to ensure state-of-the-art assessment protocol is being utilized. OEM

shall be able to identify appropriate follow-up questions to positive answers to more fully explore medical condition.

- 12. The Contractor shall review the current physician's release/recommendations form (Fitness for Duty Form Exhibit E) and ensure it adequately addresses the need to communicate the physician's recommendations regarding the applicant's/employee's physical capabilities to perform the essential functions of the job.
- 13. The Contractor shall recommend ways to streamline the process for the scheduling of medical office visits for testing needs as well as efficient transfer of information.
- 14. The Contractor shall receive the ARRC physical examination records from any predecessor contractor and maintain them during the period of performance. The Contractor shall arrange to have the ARRC physical examination records transferred to any successor contractor at the end of the period of performance. All ARRC medical files shall be retained by the successor of this contract and any subsequent successors. The ARRC records retention schedule states that these medical records will be maintained indefinitely.
- 15. The Contractor shall make photocopies of medical exam results at the request of the Alaska Railroad employee.

Listed below is information regarding the types of physical examinations and the number of examinations conducted during the last three (3) years in Anchorage.

Anchorage Exams	2021	2022	2023
Pre-employment	69	60	99
Fit-for-duty	1	1	0
OSHA respiratory medical clearance	15	12	14
DOT physical for a CDL medical certificate	55	37	38
Vision and hearing acuity	67	36	70
Periodic exam	0	0	0
Hepatitis B shot	6	7	3
Hazwoper exam	3	1	2
Prescription review	52	61	53
Physical Ability Testing	69	60	99

#### **SECTION B**

#### **PROPOSAL INFORMATION, CONDITIONS & INSTRUCTIONS**

#### 1. Pre-Submission Proposal Inquires

Offerors shall promptly notify ARRC of any ambiguity, inconsistency, conflict, or error which they may discover upon examination of the solicitation documents. Verbal inquiries regarding this RFP are not permitted. All inquiries must be made in writing and received at ARRC's offices 10 days prior to submission deadline. Written inquiries must be submitted to Candice Graham GrahamC@akrr.com.

ARRC will respond to all or part of the written inquiries received through the issuance of a written Addendum to the RFP, if in the opinion of ARRC, such information is deemed necessary to submit proposals or if the lack of it would be prejudicial to other prospective Offerors. Oral and all other non-written responses, interpretations and clarifications shall not be legally effective or binding. Any Offeror who attempts to use or uses any means or method other than those set forth above to communicate with ARRC or any director, officer, employee or agent thereof, regarding this RFP shall be subject to disqualification.

#### 2. Proposal Submission Deadline

Proposals will be received until 3:00 PM LOCAL TIME on Friday, June 14, 2024 via Dropbox.

One electronic copy of your firms Proposal must be submitted using Dropbox. Proposals shall be submitted to the Dropbox link <u>https://www.dropbox.com/request/bngSXj81caDi6rXGFrIY</u> by proposal due date/time. It is the Offeror's responsibility to verify with the Contract Administrator that their proposal was received timely. If your firm has restrictions on Dropbox submittals you must contact your Contract Administrator at least 7 days prior to proposal due date to discuss alternatives.

File naming convention shall be: Firm Name-RFP#-RFPName

The original copy of your proposal will need to be mailed to the address provided below by the proposal due date. The Dropbox submittal date/time will be used for the official receipt. Your proposal package (qualifications and proposals) must be complete.

Alaska Railroad Corporation Attn. Candice Graham, 2<sup>nd</sup> Floor 327 W. Ship Creek Avenue Anchorage, Alaska 99501

Proposals received by facsimile transmission will not be considered for award. Proposals shall be submitted on the forms furnished herein. Amendments or withdrawals must be received by ARRC's Contracts Section via Dropbox prior to the date and time listed above.

Proposals received after the time and date set forth above shall be rejected. All proposals submitted in response to this solicitation must be signed by an individual with the legal authority to submit the offer on behalf of the company.

## 3. Proposal Open and Subject to Acceptance

All proposals shall remain open and subject to acceptance by ARRC for ninety (90) days after the deadline for proposal submission.

## 4. Proposal Opening

Proposals will be opened privately at ARRC's convenience on or after the proposal due date.

#### 5. Reserved Rights

In addition to other rights in this RFP, ARRC reserves, holds and may exercise at its sole discretion, the following rights and options:

- (a) To supplement, amend, or otherwise modify or cancel this RFP with or without substitution of another RFP.
- (b) To issue additional or subsequent solicitations for proposals.
- (c) To conduct investigations of the Offerors and their proposals.
- (d) To clarify the information provided pursuant to this RFP.
- (e) To request additional evidence or documentation to support the information included in any proposal.
- (f) To reject any and all proposals, or parts thereof, and/or to waive any informality or informalities in any of the proposals or the proposal process for the RFP, if such rejection or waiver is deemed in the best interest of ARRC.
- (g) To award a contract or contracts resulting from this solicitation to the responsible Offeror whose proposal conforming to this solicitation will be most advantageous to ARRC.
- (h) To negotiate any rate/fee offered by a Offeror. ARRC shall have the sole right to make the final rate/fee offer during contract negotiations. If the selected Offeror does not accept ARRC's final offer, ARRC may, in its sole discretion, reject the proposal and start negotiations with the next highest ranked Offeror.
- (i) If an award is made and, prior to entering into a contract, subsequent information indicates that such award was not in the best interest of ARRC, ARRC may rescind the award without prior notice to Offerors and either award to another Offeror or reject all proposals or cancel the RFP.
- (k) To terminate the contractor at any point in the evaluation process or after award if the approved personnel become unavailable, are switched off project by the firm, or the qualifications are generally found to be inadequate. All personnel reassignments to and from the project will be approved by ARRC.

#### 6. **Proposal Costs**

Each Offeror shall be solely responsible for all costs and expenses associated with the preparation and/or submission of its proposal, and ARRC shall have no responsibility or liability whatsoever for any such costs and expenses. Neither ARRC nor any of its directors, officers, employees or authorized agents shall be liable for any claims or damages resulting from the solicitation or collection of proposals. By submitting a proposal, Offeror expressly waives (i) any claim(s) for such costs and expenses, and (ii) any other related claims or damages.

## 7. Taxes

Pursuant to AS 42.40.910, ARRC is exempt from all forms of state or local sales, property and other taxes. Accordingly, any Offeror who submits a proposal shall not include any such tax in any of its proposal prices or in any calculation thereof.

## 8. Proposal Format

Interested firms shall submit one electronic (soft copy) proposal, containing a statement of qualifications and a concise narrative that fully addresses each evaluation criteria. <u>Proposals shall have a maximum of twenty (20) pages.</u> Page count does NOT include the 2-page cover letter, or the questionnaire response.

A signed cover letter of a maximum two pages should introduce the proposed firm,

- summarize the main qualifications of the firm and verifying that the firm meets the minimum qualifications (item #14) and whether the firm qualifies for the Alaska Bidder/Offeror's Preference if applicable (item #15)
- disclose any information that may pose an actual conflict of interest in providing these services or give the appearance of a conflict of interest
- provide a representative list of clients including addresses, contact names and phone numbers
- include any other information the Contractor deems will emphasize the Contractor's ability to successfully perform the services required and demonstrate why selection of Contractor would be advantageous to ARRC

# <u>Important Instructions</u> To be considered responsive, Offerors must submit the following with their proposal

- a. Service Bid Form (signed and with all addendum acknowledged)
- b. Bidders Questionnaire in Section F

#### 9. Capacity to Perform

Any Offeror considered for award as a result of this solicitation may be required to make assurance to the Contract Administrator concerning the Offeror's capacity and capability to perform. Previous contracts of a like nature, financial solvency, and other information may be requested of the considered Offeror. Failure to provide assurances requested in a timely manner may be cause for rejection of the Proposal.

#### 10. Costs

Other direct costs (ODC) on contracts incurred shall be billed at cost. If travel is required, ARRC will be billed per diem for meals and incidentals using the current State of Alaska rate. (https://www.google.com/url?sa=t&source=web&rct=j&opi=89978449&url=https://doa.alaska.gov/dof/t ravel/resource/rates.pdf&ved=2ahUKEwigx67F6f6FAxW7FDQIHbPdBDcQFnoECBcQAQ&usg=AOvV aw2LSRgIOCclv3SEEepWwLGz) Airfare will be billed at cost with coach airfare only, no first class or business class. Lodging must be reasonable. ARRC will not pay for alcohol, valet parking, or expenses it considers to be exorbitant.

## 11. Purchase Obligation

ARRC and responding firms expressly acknowledge and agree that ARRC has made no express or implied promises to expend any dollar amounts with respect to the services addressed by this RFP. By submitting a proposal in response to this RFP, each firm acknowledges and agrees that the provisions

of this RFP, and/or any communication, statement, act or omission by representatives of ARRC (including Contractors) in the selection process, shall not vest any right, privilege, or right of action in any Offeror.

## 12. Exceptions to Terms, Conditions and Specifications

Any contract resulting from this solicitation shall incorporate the General Terms and Conditions contained in this solicitation package. Each Offeror shall indicate all exceptions to terms, conditions, and specifications of this solicitation individually in its proposal. Exceptions received or placed after the proposal submission date will be considered as counter offers and as such will render the entire proposal non-responsive.

#### 13. Public Information

All submitted proposals will be considered confidential until notice of intent to award is issued. After notice of intent to award is issued, all proposals will become public information.

#### 14. Qualifications of Offerors

#### Minimum Qualifications:

Offeror must have minimum of 5 years' experience providing the services similar in scope and size of this project.

#### General Qualifications:

Offerors will be evaluated by ARRC based upon their experience in performing the services requested, financial stability, appropriate personnel, responsiveness, technical knowledge and general organization. ARRC reserves the right to take any actions it deems necessary to determine if Offerors have the ability to perform the services outlined in the Scope of Work in a satisfactory manner. Such actions will include an evaluation of the Offeror's qualifications and references prior to Contract Award. Offerors may be disqualified, and their Proposals rejected, for any reason deemed appropriate by ARRC including, but not limited to, the following:

- (a) Evidence of collusion between an Offeror and any other Offeror(s).
- (b) An unsatisfactory performance record on prior projects for ARRC, or any other organization.
- (c) The appearance of financial instability (in the opinion of ARRC) and/or evidence that Offeror may not be financially able to complete the work required by the Scope of Work in a satisfactory manner.
- (d) If Offeror has failed to complete one or more public contracts in the past.
- (e) If Offeror has been convicted of a crime arising from previous public contracts.
- (f) If Offeror is not authorized to perform work in the State of Alaska.

## 15. Alaska Bidder's Preference

1. ALASKA BIDDER PREFERENCE: Award will be made to the lowest responsive and responsible bidder after an Alaska bidder preference of five percent (5%) has been applied. The preference will be given to a person who: (1) holds a current Alaska business license at the time designated in the invitation to bid for bid opening; (2) submits a bid for goods or services under the name on the Alaska business license; (3) has maintained a place of business within the state staffed by the bidder, or an employee of the bidder, for a period of six months immediately preceding the date of the bid; (4) is incorporated or qualified to do business under the laws of the state, is a sole proprietorship and the proprietor is a resident of the state, is a limited liability company organized under AS 10.50 and all members are residents of the state, or is a partnership under AS 32.06 or AS 32.11 and all partners are residents of the state; and, (5) if a joint venture, is composed entirely of ventures that qualify under (1) - (4) of this subsection.

2. ALASKA VETERAN PREFERENCE: If a bidder qualifies for the Alaska bidder preference and is a qualifying entity as defined herein, they will be awarded an Alaska veteran preference of five percent (5%). The preference will be given to a (1) sole proprietorship owned by an Alaska veteran; (2) partnership under AS 32.06 or AS 32.11 if a majority of the partners are Alaska veterans; (3) limited liability company organized under AS 10.50 if a majority of the members are Alaska veterans; or (4) corporation that is wholly owned by individuals and a majority of the individuals are Alaska veterans, and may not exceed \$5,000. The bidder must also add value by actually performing, controlling, managing, and supervising the services provided, or for supplies, the bidder must have sold supplies of the general nature solicited to other state agencies, other governments, or the general public.

In order to receive the Alaska Bidder Preference and/or Alaskan Veteran Preference, the bid must also include a statement certifying that the bidder is eligible to receive said preferences. The application of preferences is for bid evaluation purposes only.

## 16. Contract Period

The contract shall be effective from contract execution for two years, with three one-year renewal options.

## 17. ARRC Disadvantaged Business Enterprise (DBE) Program:

ARRC Disadvantaged Business Enterprise (DBE) Program: ARRC is an equal opportunity corporation that encourages the participation of DBEs as prime contractors and subcontractors on its contracts funded in whole or in part by the Federal Transit Administration (FTA) or the Federal Highway Administration (FHWA). The ARRC has a race neutral DBE Program and does not set DBE goals on individual solicitations. Nonetheless, the ARRC aspires to achieve an overall DBE participation of 4.0% in federal fiscal years 2022-2024 on contracts funded by agencies within the U.S. Department of Transportation. If this contract is funded in whole or in part by funds from the FTA or the FHWA, it is imperative that you consult the Federal Terms and Conditions portion of this solicitation.

#### 18. DBE Reports

Firms are required to report annually to the ARRC Contracting officer all work by DBE contractors or subcontractors and the dollar amount. ARRC will provide the Firm a 14-day notice, by email, when to provide the information.

## 19. Protests

A protest based on alleged improprieties or ambiguities in a solicitation must be filed at least 10 days before the due date of the bid or proposal, unless a later protest due date is specifically allowed in the solicitation. If a solicitation is made with a shortened public notice period and the protest is based on alleged improprieties or ambiguities in the solicitation, the protest must be filed before the due date of the bid or proposal.

## 20. Alaska Business License.

Per AS 43.70.020(a) a business license is required for the privilege of engaging in a business in the State of Alaska.

An Alaska Business License is required of Contractors who do business in Alaska at time of award. Information regarding applying for an Alaska Business License can be found on-line at https://www.commerce.alaska.gov/web/cbpl/BusinessLicensing.aspx or by calling 1-907-465-2550. The business license must be in the name of the company under which the proposal is submitted.

#### SECTION C

#### **PROPOSAL FORMAT AND CONTENT**

Alaska Railroad Corporation (ARRC) is requesting proposals from interested firms qualified to perform the work described in the Scope of Services. This is intended to be an unbiased evaluation. ARRC reserves the right to determine that proposed services will meet ARRC requirements. ARRC reserves the right to withdraw this RFP, reject any and all proposals, advertise for new proposals, or accomplish the work by other means including issuing only some of the tasks defined in the Scope of Services above, that ARRC in its sole discretion, determines to be in its best interest. ARRC may request additional information from any firm to make a proposal responsive to this RFP or otherwise obtain clarification or additional information that ARRC, in its sole discretion, deems necessary to analyze and compare proposals.

Proposals must be complete as to the requested information.

Failure to follow this format in a proposal or failure to include complete information as requested will result in a lower score and may result in rejection of the proposal.

Prepare a distinct Response for each criterion. Failure to respond directly to any criteria will result in an evaluation score of zero for that criteria. Acceptable Responses must be specific and directly related to the proposed Statement of Services. Marketing brochures, marketing resumes, and other non-project specific materials will be discarded without evaluation and should not be submitted.

Each criterion Response must be titled, numbered and assembled in the order in which the criteria are listed in Section D, so the criterion to which information applies shall be plainly evident. Material not so identified or assembled may be discarded without evaluation.

#### **SECTION D**

#### **EVALUATION CRITERIA**

The selection of a firm to perform the requested services will be made in accordance with Section E. Proposals will be evaluated on the basis of advantages and disadvantages to ARRC using the criteria described in this Section.

ARRC reserves the right to select the top ranked firm based solely on the scoring of the written proposals and to enter directly into negotiations with said firm. However, at its sole discretion, ARRC may require the highest ranked firms to make an oral presentation to the evaluation committee. In this event, oral presentations will be scheduled and held via video conference. The selected firms will have an opportunity to summarize the information provided in their written proposals, expand on their capabilities, experience and proposed approach and work plan and answer questions from the selection committee. It is important that the primary individuals servicing the contract are present for this presentation. Scores obtained in the initial phase will not carry over to the presentation phase. Upon completion of the oral presentations, the evaluation committee will review the material presented and determine a ranking order for the firms interviewed.

#### DESCRIPTION

#### 1. Methodology and Approach

- a. Describe your understanding of the Scope of Services and make a positive commitment to perform the work within the timeliness guidelines specified.
- b. Describe your office location, layout, and staffing levels.
- c. Describe your plan to meet the scheduling and availability needs of the ARRC.
- d. What is your availability for consultation with the ARRC Human Resources Compliance Administrator?
- e. Do you have other clients of similar size and scope with physical exam testing program requirements? If so, how many clients?
- f. Describe your training plan for new staff members, including physicians, nurses, and office personnel.
- g. Describe your quality control procedures.
- h. Provide a sample copy of your monthly billing format.
- i. Describe your medical record management and retention program for both paper and electronic media.
- j. Describe your capability to administer physical ability tests that measure an applicant's ability to perform the physical components of the prospective job. Please note, some of our physical ability tests require testing of up to and including 100 lbs.

#### 2. Qualifications of the Firm

- a. Provide a transmittal letter with general information on your firm and its experience, including the year it was founded, the number of years your firm has been providing medical services, and any other lines of business or affiliated entities.
- b. Describe your ownership structure, including parent, affiliated or subsidiary company, and business partners.
- c. Describe your experience pertinent to this engagement, particularly within the public sector, or transportation and railroad industries.
- d. Identify and describe the location of the office(s) that would provide the medical services on this project.
- e. Describe your experience making medical determinations with safety-sensitive employees.
- f. Describe how you would conduct Prescription Review and the steps involved in determining if an employee is safe to work when taking prescriptions.
- g. Describe how your firm keeps current with changing federal regulations and laws, such as Federal Railroad Administration (FRA), OSHA, Federal Motor Carrier Safety Administration (FMCSA), Health Insurance Portability and Accountability Act (HIPAA), and Patient Protection and Affordable Care Act (PPACA).
- h. Provide an organizational chart showing all key personnel, identifying their area of expertise and their roles and relationships and how they will interact with ARRC personnel and among themselves.

#### <u>WEIGHT</u>

#### 1. Weight: 20

2. Weight: 20

#### 3. Proposed Key Personnel

- a. Identify and describe the pertinent experience of the proposed physicians, nurses, the office manager, and other individuals who would be involved in performing the work associated with this contract. Provide complete details on the functions to be performed by these persons and how their activities would be directed and coordinated. Include résumés of all key persons to be involved in this project. For each person involved, describe his/her:
  - i. Education, expertise and experience.
  - ii. On-going training.
  - iii. Expertise with occupational medicine, including respirator evaluation and exposures to hazardous materials
- b. Identify the key contact person (account manager) for the ARRC engagement and describe his/her availability to work with the ARRC.
- c. Are your physicians qualified to administer examinations for CDL medical cards?
- d. Do you have individuals on staff who are qualified to administer physical ability tests?
- e. Do you have a Board certified Occupational and Environmental Medicine (OEM) physician on-staff?

#### 4. Fee Proposal

4. Weight: 45

Section E, Fee Schedule shall be included in Offeror's response. For purposes of determining low cost, the Fee Schedule shall be totaled in the aggregate; therefore, it is important to fill in all of the costs requested. Responses that do not include a cost for all required services may be considered non-responsive. If a cost is truly \$0, an explanation that those services will not incur costs is required.

Response will be scored as follows:

(Lowest Total Proposed Price) x (MPP\*) = Criterion Score (Offeror's Total Proposed Price)

\*MPP = Maximum Possible Points = (5) x (Number of Evaluators) x (Weight)

Total price calculation shall be reduced by 5% for the Alaska Bidder Preference when the prices are from Offerors who designate preferences in their cover letter..

#### CONTRACT AWARD

Once ranking has been established, ARRC will begin negotiations with the highest ranked firm. If an agreement cannot be reached on contract terms, negotiations will be terminated, and negotiations will be conducted with the next highest ranked firm, until an agreement is reached, or until ARRC exercises its right to cancel the solicitation.

#### 3. Weight: 15

#### **SECTION E**

## Fee Schedule

An Offeror's failure to provide the information requested in this Section shall be cause for rejection of the offer on the basis of non-responsiveness. The Fee Schedule shall be signed by a representative of the firm that has the authority to obligate the firm into a binding contract.

	Description	Price per each- Anchorage	
1.	Pre-employment physical examinations:		
	a. Medical History and Physical Examination	\$	
	b. Hearing Conservation Audiogram	\$	
	c. Visual Acuity	\$	
	d. Color Vision	\$	
	e. Blood Panel (CMP, lipid panel, CBC)	\$	
	f. Urinalysis specific gravity dip stick	\$	
	1. Exam Total	\$	
2.	Periodic physical examinations,		
	a. Medical History and Physical Examination	\$	
	b. Hearing Conservation Audiogram	\$	
	c. Visual Acuity	\$	
	d. Color Vision	\$	
	e. Blood Panel (CMP, lipid panel, CBC)	\$	
	f. Urinalysis specific gravity dip stick	\$	
	3. Exam Total	\$	
3.	Fit-for-duty physical examinations	\$	
4.	Physical Ability Tests	\$	
5.	Prescription Review (via faxed/email request)	\$	
6.	Commercial driver's license (CDL) medical exams	\$	
7.	Pulmonary function test \$		
8.	Respiratory evaluation exams and bi-annual monitoring	\$	
9.	Hearing Conservation Audiograms,	\$	
10.	Hepatitis B shots,	\$	
11.	Visual acuity and color vision, \$		
12.	Annual Hazwoper Exams	\$	

13.	Medical surveillance of hazardous waste exposures.	\$

14.	Photoco	pying	of m	nedical	records	
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\$_	 _
\$	

NAME AND ADDRESS:

COMPANY NAME

SIGNATURE BY AND FOR THE OFFERER

COMPANY ADDRESS

PRINTED NAME

DATE OF OFFER

CONTACT PHONE NUMBER

CONTACT EMAIL

## SECTION F

## SELECTION PROCESS

## Evaluation of Proposals

Proposals will be evaluated by a committee. Evaluation of responses to criteria set forth in Section D results in a numerical score for each proposal. Each criterion has an assigned weight for this IRFP which demonstrates its relative importance. The total of all weights is 100 (100%). Each one- percent weight equates to a range of 0-5 points per Evaluator. The maximum points (score) obtainable for any proposal is equal to the product of 500 multiplied by the number of Evaluators.

1. Scoring of proposals will be accomplished as follows:

1.1 Each Evaluator will individually read and rate each Offeror's response to each criterion described in Section D - Technical Proposal. Ratings will be based solely on contents of proposal and in compliance with the ARRC's Instructions for Evaluation Committee. Except as may be stated within any criterion description, a rating of "5"= Best Response from all Offerors; "4" to "1" = Progressively Less Responsive; "0" = Non-Responsive. Ratings are multiplied by the assigned weights for each criterion to obtain criteria scores.

1.2 After completion of individual ratings, the Evaluation Committee will meet to discuss proposals. Evaluators may then alter their ratings; however, any changes shall be based solely on the criteria set forth in Section D.

1.3 After scoring Section D - Technical Proposal, criteria scores - Cost (if applicable), will be calculated based on criteria descriptions.

1.4 The total score for each Offeror will be obtained by summing the scores determined for each criterion in Section D. The order of ranking for negotiations shall be as follows: highest scored Offeror will be ranked first, next highest scored second, and etcetera.

2. Evaluators may discuss factual knowledge of, and may investigate Offerors' and proposed Subcontractors' prior work experience and performance, including projects referenced in proposal, available written evaluations, etcetera, and may contact listed references or other persons knowledgeable of a Contractor's and/or a Subcontractor's past performance. Factors such as overall experience relative to the proposed contract, quality of work, control of cost, and ability to meet schedules may be addressed. If any issues of significant concern to the proposed contract are discovered, the Committee may:

2.1 Provide written recommendations for consideration during contract negotiations;

2.2 Conduct discussions in accordance with paragraph 3, below.

3. The Committee may decide to conduct discussions (or "interviews") with responsible Offerors whose proposals are determined to be reasonably susceptible of being selected for award for the purpose of clarification to assure full understanding of, and responsiveness to, the solicitation requirements. Offerors selected by the Committee for discussions may be permitted to submit Best and Final Offers (BAFO) for final Committee Evaluation. After discussions and any BAFO's, Evaluators will determine the final scoring and ranking for contract negotiations by evaluating written and oral responses using only the criteria set forth in Section D.

4. All Offerors will be advised of the Offeror selected for negotiation and, after completion of negotiations, a Notice of Intent to Award will be provided to all Offerors. If contract negotiations are unsuccessful with Offeror(s) selected for negotiation, the Contracting Agency may either cancel the solicitation or negotiate with other Offerors in the order of ranking.

#### **SECTION G**

#### CONTRACTOR RESPONSIBILITY QUESTIONNAIRE

#### **PART I - INSTRUCTIONS**

1. All Bidders/Offerors submitting a Bid/Proposal for federally funded contracts are to complete and submit all Parts of this Questionnaire with their Bid or Proposal. Failure to complete and return this questionnaire, any false statements, or failure to answer question when required, may render the bid/proposal non-responsive. All responses must be typewritten or printed in ink. All information must be legible.

2. Please state "not applicable" in questions clearly not applicable to Bidder/Offeror in connection with this solicitation. Do not omit any question.

3. The completed Questionnaire must be sworn to by a partner (if partnership), a duly authorized officer or individual (if a corporation or LLC), or a principal (if a sole proprietorship).

4. The term "Offeror" includes the term "Bidder" and also refers to the firm awarded the Contract. The term "Proposal" includes the term "Bid".

5. ARRC reserves the right to inquire further with respect to Offeror's responses; and Offeror consents to such further inquiry and agrees to furnish all relevant documents and information as requested by ARRC. Any response to this document prior or subsequent to Offeror's Proposal which is or may be construed as unfavorable to Offeror will not necessarily automatically result in a negative finding on the question of Offeror's responsibility or a decision to terminate the contract if it is awarded to Offeror.

## PART II - IDENTITY OF OFFEROR

1. Offeror's Full Legal Name:

2. The Offeror represents that it operates as the following form of legal entity: (Check whichever applies and fill in any appropriate blanks.)

- an individual or sole proprietorship
- a general partnership
- □ a limited partnership
- - (List all joint ventures on a separate sheet if this space is inadequate.)
- a non-profit organization
- a corporation organized or incorporated under the laws of the following state or country: on the following date:
- a limited liability company organized under the laws of the following state or country:
- 3. Offeror's federal taxpayer identification number:

4. Offeror's Alaska business license number: \_\_\_\_\_

5. Offeror's contractor's license number (for construction only):

6.	Offeror's legal address:
	Telephone Number: ()         Fax Number: ()
7.	Offeror's local or authorized point of contract address:
	Name:Title:
	Address:
	Telephone Number: () Email:
8.	How long has the Offeror been in business?
9.	Has Offeror been in business under another name? If so, identify name and dates used.
10.	Does your firm consider itself to be an MBE, WBE or DBE? YES □ NO □ If answer is "YES," attach a copy of certification.
11. Alask	Number of employees: including employees in the State of

## **PART III - CONTRACTING HISTORY**

1. Has the Offeror been awarded any contracts within the last five years by ARRC, the State of Alaska, or any other public entity for the same or reasonably similar goods or services sought by this solicitation? If none, answer "No". If yes, on a separate sheet of paper describe those contracts beginning with the most recent. State the name of the contracting entity; give a brief description of the contract and the contract number, the dollar amount at award and at completion, date completed; state the contract period, the status of the contract, and the name, address, and telephone number of a contact person at the agency. Indicate if award was made to Offeror as prime contractor or joint venture. Offeror need not provide more than three such descriptions.

YES NO

2. Has the Offeror been awarded any private sector contracts within the last five years for the same or reasonably similar goods or services sought by this solicitation? If none, answer "No." If yes, on a separate sheet of paper provide the name and address of the contracting entity, a brief description of work, the dollar amount at award and at completion, date completed, status of the contract and name, address and telephone number of contact person as to each, beginning with the most recent. Indicate if Offeror acted as prime contractor or joint venture. Offerors need not provide more than three such descriptions.

YES 🗆 NO 🗆

NOTE: ANY "YES"ANSWERS TO #3 BELOW MUST BE FULLY EXPLAINED ON A SEPARATE SHEET OF PAPER AND ATTACHED TO THIS QUESTIONNAIRE.

3. In the past five years has the Offeror been the subject of any of the following actions? Α. Been suspended, debarred, disgualified, or otherwise declared ineligible to bid? YES 🗆 NO 🗆 Β. Failed to complete a contract for a public or private entity? YES 🗆 NO 🗆 C. Been denied a low-bid contract in spite of being the low bidder? YES 🗆 NO 🗆 D. Had a contract terminated for any reason, including default? YES 🗆 NO 🗆 E. Had liquidated damages assessed against it during or after completion of a contract? YES 🗆 NO 🗆 F. Been a defaulter, as principal, surety or otherwise? YES 🗆 NO 🗆 G. Been denied an award of a public contract based upon a finding by a public agency that your company was not a responsible contractor? YES 🗆 NO 🗆 H. A public entity requested or required enforcement of any of its rights under a surety agreement on the basis of your company's default or in lieu of declaring your company in default? YES 🗆 NO 🗆 I. Been denied a performance or payment bond by a surety company? YES 🗆 NO 🗆

J. Been required to pay back wages and/or penalties for failure to comply with state or federal prevailing wage or overtime laws?

YES 🗆 NO 🗆

4. Does Offeror currently possess the financial, organizational, technical, equipment, facilities, and other resources necessary to supply the goods or services sought by this solicitation? If no, on a separate sheet of paper describe how you intend to obtain the resources necessary to supply the goods or services sought by this solicitation.

YES 🗆 NO 🗆

5. Does Offeror have any present or anticipated commitments and/or contractual obligations that might impact its ability to meet the required delivery or performance requirements of this solicitation? If yes, on a separate sheet of paper describe any apparent conflicts as between the requirements/commitments for this solicitation with respect to the use of Offeror's resources, such as management, technical expertise, financing, facilities, equipment, etc.

#### PART IV-CIVIL ACTIONS

If "Yes" to Parts IV or V, provide details on a separate sheet of paper including a brief summary of cause(s) of action; indicate if Offeror, its principals, officers or partners were plaintiffs or defendants; define charges explicitly, by what authority, court or jurisdiction, etc. In the case of tax liens, please indicate whether the liens were resolved with the tax authorities. Please submit proof of payment or agreements to pay the liens. Complete details are required!

1. <u>Violations Of Civil Law</u>. In the past five years has Offeror, any of its principals, officers or partners been the subject of an investigation of any alleged violation of a civil antitrust law, or other federal, state or local civil law?

YES 🗆 NO 🗆

2. <u>Lawsuits With Public Agencies</u>. At the present time is, or during the past five years has Offeror, any of its principals, officers or partners been a plaintiff or defendant in any lawsuit or arbitration regarding services or goods provided to a public agency? YES  $\square$  NO  $\square$ 

3. <u>Bankruptcy</u>. During the past five years, has the Offeror filed for bankruptcy or reorganization under the bankruptcy laws?

YES 🛛 NO 🗆

4. <u>Judgments, Liens And Claims</u>. During the past five years, has the Offeror been the subject of a judgment, lien or claim of \$25,000 or more by a subcontractor or supplier?

YES 🗆 NO 🗆

5. <u>Tax Liens</u>. During the past five years, has the Offeror been the subject of a tax lien by federal, state or any other tax authority?

YES 🗆 NO 🗆

#### PART V-COMPLIANCE WITH LAWS AND OTHER REGULATIONS

1. <u>Criminal</u>: In the past five years has the Offeror, any of its principals, officers, or partners been convicted or currently charged with any of the following:

A. Fraud in connection with obtaining, attempting to obtain, or performing a public contract, agreement or transaction?

YES NO 🗆

B. Federal or state antitrust statutes, including price fixing collusion and bid rigging? YES  $\square$   $$NO \ \square$ 

C. Embezzlement, theft, forgery, bribery, making false statements, submitting false information, receiving stolen property, or making false claims to any public agency? YES \u2226 NO \u2226

D. Misrepresenting minority or disadvantaged business entity status with regard to itself or one of its subcontractors?

YES 🛛 NO 🗆

E. Non-compliance with the prevailing wage requirements of the State of Alaska or similar laws of any other state?

YES 🗆 NO 🗆

F. Violation of any law, regulation or agreement relating to a conflict of interest with respect to a government funded procurement?

YES 🗆 NO 🗆

G. Falsification, concealment, withholding and/or destruction of records relating to a public agreement or transaction?

YES NO 🗆

H. Violation of a statutory or regulatory provision or requirement applicable to a public or private agreement or transaction?

YES 🗆 NO 🗆

I. Do any principals, officers or partners in Offeror's company have any felony charges pending against them that were filed either before, during, or after their employment with the Offeror? YES  $\square$  NO  $\square$ 

2. <u>Regulatory Compliance</u>. In the past five years, has Offeror or any of its principals, officers or partners:

A. Been cited for a violation of any labor law or regulation, including, but not limited to, child labor violations, failure to pay correct wages, failure to pay into a trust account, failure to remit or pay withheld taxes to tax authorities or unemployment insurance tax delinquencies? YES  $\square$  NO  $\square$ 

B. Been cited and assessed penalties for an OSHA or Alaska/OSHA "serious violation"? YES 
NO

C. Been cited for a violation of federal, state or local environmental laws or regulations? YES IND I

D. Failed to comply with Alaska corporate registration, federal, state or local licensing requirements?

YES 🛛 NO 🗆

E. Had its corporate status, business entity's license or any professional certification, suspended, revoked, or had otherwise been prohibited from doing business in the State of Alaska? YES \u2226 NO \u2226

#### PART VI-FINANCIAL

## Copies of the following documents are to be submitted with this Questionnaire:

1. Offeror's current Alaska Business License, if required by state law.

2. Offeror's Financial Statements may be requested:

A. PUBLICLY TRADED COMPANIES: Financial information will be accessed on-line. However, if additional information is needed, it will be specifically requested from the Offeror.

B. NON-PUBLICLY TRADED COMPANIES WITH AUDITED OR REVIEWED FINANCIAL STATEMENTS: Statements, including balance sheet, statement of earnings and retained income, with footnotes, for the most recent three years **may be requested**.

NOTE: ARRC reserves the right to ask for additional documentation if it is reasonably required to make a determination of integrity and responsibility relevant to the goods or services the Offeror will provide to ARRC if awarded a contract. All financial information provided is considered confidential and not subject to public disclosure under Alaska law.

#### PART VII - VERIFICATION AND ACKNOWLEDGMENT

The undersigned recognizes that the information submitted in the questionnaire herein is for the express purpose of inducing ARRC to award a contract, or to allow Offeror to participate in ARRC projects as contractor, subcontractor, vendor, supplier, or Contractor. The undersigned has read and understands the instructions for completing this Questionnaire.

STATE OF \_\_\_\_\_

COUNTY OF \_\_\_\_\_

I, (printed name) \_\_\_\_\_\_, being first duly sworn, state that I am the (title) \_\_\_\_\_\_\_ of Offeror. I certify that I have read and understood the questions contained in the attached Questionnaire, and that to the best of my knowledge and belief all information contained herein and submitted concurrently or in supplemental documents with this Questionnaire is complete, current, and true. I further acknowledge that any false, deceptive or fraudulent statements on the Questionnaire will result in denial or termination of a contract.

I authorize ARRC to contact any entity named herein, or any other internal or outside resource, for the purpose of verifying information provided in the Questionnaire or to develop other information deemed relevant by ARRC.

Signature of Certifying Individual	Date	
Subscribed and sworn to before me this	day of	, 20

Signature of Notary Notary Public in and for the State of \_\_\_\_\_\_ My Commission Expires:

# NOTICE TO OFFERORS

A material false statement, omission or fraudulent inducement made in connection with this Questionnaire is sufficient cause for denial of a contract award or revocation of a prior contract award, thereby precluding the Offeror from doing business with, or performing work for ARRC, either as a vendor, prime contractor, subcontractor, Contractor or subContractor for a period of five years. In addition, such false submission may subject the person and/or entity making the false statement to criminal charges under applicable state and/or federal law.

#### ALASKA RAILROAD CORPORATION SERVICE BID FORM of

NAME	
ADDRESS	

#### To the CONTRACTING OFFICER, ALASKA RAILROAD CORPORATION:

In compliance with your Request for Proposals No. <u>24-30-211507</u>, dated <u>the Undersigned proposes</u> to furnish and deliver all the services and perform all the work required in said Invitation according to the scope of work and requirements contained therein and for the amount and prices named herein as indicated on the Cost Schedule, which is made a part of this contract.

The Undersigned hereby agrees to execute said contract and bonds, if any, within **Ten (10) Calendar Days**, or such further time as may be allowed in writing by the Contracting Officer, after receiving notification of the acceptance of this proposal, and it is hereby mutually understood and agreed that in case the Undersigned does not, the accompanying proposal guarantee, if any, shall be forfeited to the Alaska Railroad Corporation, and said Contracting Officer may proceed to award the contract to others.

The Undersigned agrees to commence performance within **Ten (10) Calendar Days** after the effective date of the Notice to Proceed and to complete performance by \_\_\_\_\_\_, unless extended in writing by the Contracting Officer.

The Undersigned acknowledges receipt of the following addenda to the requirements and/or scope of work for this Request for Proposals (give number and date of each).

Addenda	Date	Addenda	Date	Addenda	Date
Number	Issued	Number	Issued	Number	Issued

#### NON-COLLUSION AFFIDAVIT

The Undersigned declares, under penalty of perjury under the laws of the United States, that neither he/she nor the firm, association, or corporation of which he/she is a member, has, either directly or indirectly, entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free competitive bidding in connection with this proposal.

The Undersigned has read the foregoing proposal and hereby agrees to the conditions stated therein by affixing his/her signature below:

Name and Title of Person Signing

Signature

Telephone Number

Facsimile Number

395-0129 (12/99)

#### **SECTION H**

#### GENERAL TERMS AND CONDITIONS (Professional Service Contracts) (Revised 3/4/08)

The following terms and conditions supersede the terms and conditions on the reverse side of ARRC's purchase order to the extent that they are inconsistent therewith and shall be deemed to have the same force and effect as though expressly stated in any such purchase order into which this document is incorporated.

#### 1. <u>Definitions</u>.

"ARRC" shall mean the Alaska Railroad Corporation.

"Contractor" shall mean the person or entity entering into the contract to perform the work or services specified therein for ARRC.

"Contract" shall mean these General Terms and Conditions, the contract form to which they are annexed, and all other terms, conditions, schedules, appendices or other documents attached to the contract form or incorporated by reference therein.

"Services" shall mean any work, direction of work, technical information, technical consulting or other services, including but not limited to design services, analytical services, consulting services, construction management services, engineering services, quality assurance and other specialized services furnished by Contractor to ARRC under the contract.

2. <u>Inspection and Reports</u>. ARRC may inspect all of the Contractor's facilities and activities under this contract in accordance with the provisions of ARRC Procurement Rule 1600.9. The Contractor shall make progress and other reports in the manner and at the times ARRC reasonably requires.

3. <u>Claims</u>. Any claim by Contractor for additional compensation or equitable adjustment arising under this contract which is not disposed of by mutual agreement must be made by Contractor in accordance with the time limits and procedures specified in sections 1800.12 <u>et seq</u>. of ARRC's Procurement Rules, which by this reference are hereby incorporated herein.

#### 4. Nondiscrimination.

4.1 The Contractor may not discriminate against any employee or applicant for employment because of race, religion, color, national origin, ancestry, physical or mental handicap, sex, marital status, change in marital status, pregnancy or parenthood when the reasonable demands of the positions do not require distinction on the basis of age, physical handicap, sex, marital status, changes in marital status, pregnancy, or parenthood. To the extent required by law, the Contractor shall take affirmative action to insure that the applicants are considered for employment and that employees are treated during employment without unlawful regard to their race, color, religion, national origin, ancestry, physical or mental handicap, age, sex, marital status, changes in marital status, pregnancy or parenthood. This action must include, but need not be limited to, the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training including apprenticeship. The Contractor shall post in conspicuous places, available to employees and applicants for employment, notices setting out the provisions of this paragraph.

4.2 The Contractor shall cooperate fully with ARRC efforts which seek to deal with the problem of unlawful discrimination, and with all other ARRC efforts to guarantee fair employment

practices under this contract, and promptly comply with all requests and directions from the State Commission for Human Rights or any of its officers or agents relating to prevention of discriminatory employment practices.

4.3 Full cooperation in Paragraph 4.2 includes, but is not limited to, being a witness in any proceeding involving questions of unlawful discrimination if that is requested by any official or agency of the State of Alaska; permitting employees of the Contractor to be witnesses or complainants in any proceeding involving questions of unlawful discrimination, if that is requested by any official or agency of the State of Alaska; participating in meetings; submitting periodic reports on the equal employment aspects of present and future employment; assisting inspection of the Contractor's facilities; and promptly complying with all State directives considered essential by any office or agency of the State of Alaska to insure compliance with all federal and state laws, regulations, and policies pertaining to the prevention of discriminatory employment practices.

4.4 Failure to perform under this section constitutes a material breach of the contract.

#### 5. <u>Cancellation/Termination</u>.

5.1 ARRC may, for its sole convenience, cancel this contract in whole or in part, at any time by giving written notice of its intention to do so. In the event of such cancellation, Contractor shall be entitled to receive payment in accordance with the payment provisions of this contract for services rendered or charges incurred prior to the effective date of termination. Contractor shall not be paid for any work done after receipt of a notice of cancellation or for any costs incurred by Contractor's suppliers or subcontractors which Contractor could reasonably have avoided. In no event shall ARRC be liable for unabsorbed overhead or anticipatory profit on unperformed services.

5.2 In addition to ARRC's right to cancel this contract for its convenience, ARRC may, by written notice of default to Contractor, terminate the contract in whole or in part in the following circumstances:

(1) The Contractor refuses or fails to perform its obligations under the contract, or fails to make progress so as to significantly endanger timely completion or performance of the contract in accordance with its terms, and Contractor does not cure such default within a period of ten (10) days after receipt of written notice of default from ARRC or within such additional cure period as ARRC may authorize; or

(2) Reasonable grounds for insecurity arise with respect to Contractor's expected performance and Contractor fails to furnish adequate assurance of due performance (including assurance of performance in accordance with the time requirements of the contract) within ten (10) days after receipt of a written request by ARRC for adequate assurance; or

(3) Contractor becomes insolvent or makes an assignment for the benefit of creditors or commits an act of bankruptcy or files or has filed against it a petition in bankruptcy or reorganization proceedings.

5.3 Upon receipt of a notice of cancellation or termination, Contractor shall immediately discontinue all service and it shall immediately cause any of its suppliers or subcontractors to cease such work unless the notice directs otherwise and deliver immediately to ARRC all reports, plans, drawings, specifications, data, summaries or other material and information, whether completed or in process, accumulated by Contractor in performance of the contract. In the event of termination for default, Contractor shall not be entitled to receive any further payment until the work is finished. If the unpaid balance of the amount to be paid on this contract exceeds the expense of finishing the work, compensation for additional managerial and administrative services and such other costs and damages

as ARRC may suffer as a result of Contractor's default, such excess shall be paid to Contractor. If such expense, compensation, costs and damages shall exceed such unpaid balance, Contractor shall be liable for and shall pay the differences to ARRC. The rights and remedies of ARRC provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law.

6. <u>No Assignment or Delegation</u>. The Contractor may not assign, subcontract or delegate this contract, or any part of it, or any right to any of the money to be paid under it, except with the prior written consent of ARRC. The hiring or use of outside services, subcontractors or Contractors in connection with the work shall not be permitted without the prior written approval of ARRC. No such approval shall relieve Contractor from any of its obligations or liabilities under this contract.

7. <u>Independent Contractor</u>. The Contractor's relationship to ARRC in performing this contract is that of an independent contractor and nothing herein shall be construed as creating an employer/employee relationship, partnership, joint venture or other business group or concerted action. The personnel performing services under this contract shall at all times be under Contractor's exclusive direction and control and shall be employees of the Contractor, and not of ARRC.

8. <u>Payment of Taxes</u>. As a condition of performance of this contract, the Contractor shall pay all federal, state, and local taxes incurred by the Contractor and shall require their payment by any subcontractor or any other persons in the performance of this contract. Satisfactory performance of this paragraph is a condition precedent to payment by ARRC under this contract.

9. <u>Ownership of Work Product</u>. Except for items that have preexisting copyrights, all exhibits, drawings, plans, specifications, notes, reports, data, recommendations, artwork, memoranda and any other information prepared or furnished by Contractor to ARRC in the performance of this contract (collectively "Work Product") shall become the property of ARRC and may be used by ARRC for any other purpose without additional compensation to the Contractor. Contractor hereby grants ARRC an irrevocable, perpetual, royalty-free, fully assignable license (with full sublicense rights) to use all proprietary and confidential information and other intellectual property that may be incorporated into any of Contractor's Work Product for ARRC. Should ARRC elect to reuse said Work Product, ARRC shall indemnify, hold harmless and defend Contractor and its subcontractors against any damages or liabilities arising from said reuse. When Work Product produced by the Contractor and its Subcontractors under this Contract are reused by ARRC, the Contractor's and Subcontractor's signatures, professional seals, and dates shall be removed. If such Work Product requires professional signature and seal, it will be signed, sealed, and dated by the professional who is in direct supervisory control and responsible for the new project for which such Work Product is being reused.

Contractor hereby represents and warrants to and for the benefit of ARRC and its successors and assigns that no part of its work product for ARRC will infringe any patent rights or copyrights or utilize any proprietary, confidential or trade secret information or other intellectual property for which Contractor does not have the unqualified right to grant ARRC the license and sublicensing rights referred to above. Contractor shall defend, indemnify and hold harmless ARRC, its successors and assigns, and their respective representatives, agents and employees from and against, any and all claims, defenses, obligations and liabilities which they may have or acquire under or with respect to any patent, copyright, trade secret, proprietary or confidential information, or any other form of intellectual property that may be asserted by Contractor or any other person which arises out of, results from or is based upon the manufacture, use or sale by ARRC or any of its successors or assigns of any of Contractor's work product for ARRC. ARRC shall have the right to select its legal counsel and control its defense in any litigation resulting from any such claim.

10. <u>Governing Law</u>. This contract, and all questions concerning the capacity of the parties, execution, validity (or invalidity) and performance of this contract, shall be interpreted, construed and enforced in all respects in accordance with the laws of the State of Alaska.

11. <u>Alaska Executive Branch Ethics Act Requirements</u>. No officer or employee of the State of Alaska or of the ARRC and no director of the ARRC or legislator of the state shall be admitted to any share or part of this contract or to any benefit that may arise therefrom. Contractor shall exercise reasonable care and diligence to prevent any actions or conditions which could be a violation of Alaska Statute 39.52 et seq. Contractor shall not make or receive any payments, gifts, favors, entertainment, trips, secret commissions, or hidden gratuities for the purpose of securing preferential treatment or action from or to any party. This obligation will apply to the activities of Contractors, and third parties arising from this contract and in accomplishing work hereunder. Certain gratuities may be given or accepted if:

(1) there is no violation of any law or generally accepted ethical standards;

(2) the gratuity is given as a courtesy for a courtesy received and does not result in any preferential treatment or action;

(3) the gratuity is of limited value (less than\$150) and could not be construed as a bribe, payoff or deal; and

(4) public disclosure would not embarrass ARRC.

ARRC may cancel this contract without penalty or obligation in the event Contractor or its employees violate the provisions of this section.

12. <u>Non-Disclosure of Confidential Information</u>. Contractor acknowledges and agrees that for and during the entire term of this contract, any information, data, figures, projections, estimates, reports and the like received, obtained or generated by Contractor pursuant to the performance of this contract shall be considered and kept as the private, confidential and privileged records of ARRC and will not be divulged to any person, firm, corporation, regulatory agency or any other entity except upon the prior written consent of ARRC. Furthermore, upon termination of this contract, Contractor agrees that it will continue to treat as private, privileged and confidential any information, data, figures, projections, estimates, reports and the like received, obtained or generated by Contractor during the term of the contract and will not release any such information to any person, firm, corporation, regulatory agency or any other entity, either by statement, deposition or as a witness except upon the express written authority of ARRC. ARRC shall be entitled to an injunction by any competent court to enjoin and restrain the unauthorized disclosure of such information.

Contractor's agreement of non-disclosure as specified in this section applies except to the extent required for (1) performance of services under this contract; (2) compliance with professional standards of conduct for preservation of the public safety, health, and welfare (so long as Contractor has given ARRC prior notice of the potential hazard and ARRC has had a reasonable opportunity to correct the hazard prior to disclosure); (3) compliance with a court order or subpoena directed against Contractor (so long as Contractor has given ARRC prior notice of such and ARRC has had an opportunity to contest the same in a court of law); or (4) Contractor's defense against claims arising from performance of services under this contract.

13. <u>Covenant Against Contingent Fees</u>. Contractor warrants that it has not employed or retained any company or person, other than a bona fide employee working solely for Contractor, to solicit or secure this contract, and that it has not paid or agreed to pay any person, company, individual, or firm any commission, gift, percentage, fee, contingent upon or resulting from the award or making of this contract. For the breach or violation of this warranty, ARRC may terminate this contract without liability and, at its discretion, deduct from the contract price or otherwise recover the full amount of the commission, percentage, gift, or fee. 14. <u>Standard of Performance</u>. Contractor shall perform its services with care, skill and diligence in accordance with normally accepted industry standards and shall be responsible for the professional quality, technical accuracy, completeness, and coordination of all reports, designs, drawings, plans, information, specifications and other items and services furnished under this Contract. Contractor shall comply with all applicable federal, state and local laws and ordinances, codes, and regulations in performing its services. If any failure to meet the foregoing standard of performance appears within one (1) year after the services are accepted by ARRC, Contractor shall, at a minimum, re-perform the work at no cost to ARRC and shall reimburse ARRC for any additional costs that may be incurred by ARRC or any of its contractors or subcontractors as a result of such substandard work. If Contractor should fail to re-perform the work, or if ARRC determines that Contractor will be unable to correct substandard services before the time specified for completion of the project, if any, ARRC may correct such unsatisfactory work itself or by the use of third parties and charge Contractor for the costs thereof. The rights and remedies provided for in this section are in addition to any other remedies provided by law.

15. <u>Warranty</u>. In the event Contractor supplies equipment, goods, materials or other supplies in addition to services under this contract, Contractor warrants that said items: (a) shall be of good quality and free from all defects and deficiencies in workmanship, material and design; (b) shall be fit, suitable and operate successfully for their intended purpose; (c) shall be new; (d) shall be free from all liens, claims, demands, encumbrances and other defects in title; and (e) shall conform to the specifications, if any, stated in the contract. Contractor shall honor all guarantees and warranties offered by the manufacturer of the equipment, goods, materials or other supplies provided under this contract. The rights and remedies provided for in this section are in addition to any other remedies provided by law.

16. <u>Indemnification</u>. Contractor shall defend, indemnify and hold ARRC harmless from and against all claims and actions asserted by a third party (or parties) and related damages, losses and expenses, including attorney's fees, arising out of or resulting from the services performed or neglected to be performed by Contractor or anyone acting under its direction or control or in its behalf in the course of its performance under this contract and caused by any error, omission or negligent act, provided that Contractor's aforesaid indemnity and hold harmless agreement shall not be applicable to any liability based upon the independent negligence of ARRC. If there is a claim of, or liability for, the joint negligent error or omission of the Contractor and the independent negligence of ARRC, the indemnification and hold harmless obligation shall be apportioned on a comparative fault basis. The term "independent negligence" is negligence other than ARRC's selection, administration, monitoring, or controlling contractor and in approving or accepting Contractor's work.

17. <u>Insurance</u>. Without limiting Contractor's indemnification, it is agreed that Contractor shall purchase at its own expense and maintain in force at all times during the performance of services under this contract the following policies of insurance. Where specific limits are shown, it is understood that they shall be the minimum acceptable limits. If the Contractor's policy contains higher limits, ARRC shall be entitled to coverage to the extent of such higher limits. Certificates of Insurance must be furnished to the ARRC contracting officer prior to beginning work and must provide for a 30-day prior notice of cancellation, non-renewal or material change. Failure to furnish satisfactory evidence of insurance or lapse of the policy is a material breach and grounds for termination of the Contractor's services.

17.1 <u>Workers' Compensation Insurance</u>: The Contractor shall provide and maintain, for all employees of the Contractor engaged in work under this contract, worker's compensation insurance as required by applicable law. The Contractor shall be responsible for worker's compensation insurance for any subcontractor who directly or indirectly provides services under this contract. This coverage must include statutory coverage for states in which employees are engaging in work and employer's liability protection not less than \$100,000 per person, \$100,000 per occurrence. Where applicable, coverage for all federal acts (i.e. U.S.L. & H. and Jones Acts) must also be included.

17.2 <u>Comprehensive (Commercial) General Liability Insurance</u>: With coverage limits not less than \$1,000,000 combined single limit per occurrence and annual aggregates where generally applicable and shall include premises-operations, independent contractors, products/completed operations, broad form property damage, blanket contractual and personal injury endorsements. Said policy shall name ARRC as an additional insured and contain a waiver of subrogation against ARRC and its employees.

17.3 <u>Comprehensive Automobile Liability Insurance</u>: Covering all owned, hired and non-owned vehicles with coverage limits not less than \$100,000 per person/\$300,000 per occurrence bodily injury and \$50,000 property damage. Said policy shall name ARRC as an additional insured and contain a waiver of subrogation against ARRC and its employees.

17.4 <u>Professional Liability (E&O) Insurance</u>: Covering all errors, omissions or negligent acts of the Contractor, its subcontractor or anyone directly or indirectly employed by them, made in the performance of this contract which result in financial loss to ARRC. Limits required are per the following schedule:

Contract Amount	Minimum Required Limits
Under \$100,000	\$ 500,000 per Occurrence/Annual Aggregate
\$100,000-\$499,999	\$1,000,000 per Occurrence/Annual Aggregate
\$500,000-\$999,999	\$2,000,000 per Occurrence/Annual Aggregate
Over \$1,000,000	Negotiable-Refer to Risk Management

18. <u>ARRC's Rights Not Waived by Payment</u>. No payment made by ARRC shall be considered as acceptance of satisfactory performance of Contractor's obligations under this contract. Nor shall any payment be construed as acceptance of substandard or defective work or as relieving Contractor from its full responsibility under the contract.

19. <u>Nonwaiver</u>. A party's failure or delay to insist upon strict performance of any of the provisions of this contract, to exercise any rights or remedies provided by this contract or by law, or to notify the other party of any breach of or default under this contract shall not release or relieve the breaching or defaulting party from any of its obligations or warranties under this contract and shall not be deemed a waiver of any right to insist upon strict performance of this contract or any of the rights or remedies as to any subject matter contained herein; nor shall any purported oral modification or rescission of this contract operate as a waiver of any of the provisions of this contract. The rights and remedies set forth in any provision of this Agreement are in addition to any other rights or remedies afforded the non-breaching or non-defaulting party by any other provisions of this contract, or by law.

20. <u>Savings Clause</u>. If any one or more of the provisions contained in the contract shall, for any reason, be held to be invalid, illegal or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect any other provisions of this contract, but this contract shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.

21. <u>Headings</u>. The headings of sections and paragraphs of this contract are for convenience of reference only and are not intended to restrict, affect, or be of any weight in the interpretation or construction of the provisions of such sections or paragraphs.

22. <u>Forum Selection</u>. The parties shall not commence or prosecute any suit, proceeding or claim to enforce the provisions of the contract, to recover damages for breach or default under the contract, or otherwise arising under or by reason of the contract, other than in the courts of the State of Alaska for the Third Judicial District at Anchorage. The parties hereby irrevocably consent to the jurisdiction of said courts.

23. <u>Conflict of Interest</u>. Contractor shall act to prevent any actions or conditions which could result in a conflict with ARRC's best interests. This obligation shall apply to the activities of Contractor's employees and agents in their relationships with ARRC's employees, their families, vendors, subcontractors and third parties accomplishing work under this contract.

24. <u>Publicity</u>. Contractor shall not release any information for publication or advertising purposes relative to this contract or to the material, equipment and/or services furnished under this contract without the prior written consent of the ARRC.

25. <u>Audit</u>. ARRC has the right to audit at reasonable times the accounts and books of the Contractor in accordance with the provisions of ARRC Procurement Rule 1600.10.

26. <u>Internal Controls and Record Keeping</u>. Contractor shall keep full and accurate records and accounts of all of its activities in connection with this contract, including, without limitation, reasonable substantiation of all expenses incurred and all property acquired hereunder.

27. <u>Force Majeure</u>. Neither ARRC nor Contractor shall be responsible for failure to perform the terms of this contract when performance is prevented by force majeure, provided that: (1) notice and reasonably detailed particulars are given to the other party and (2) the cause of such failure or omission is remedied so far as possible with reasonable dispatch. The term "force majeure" shall mean acts of God, earthquakes, fire, flood, war, civil disturbances, governmentally imposed rules, regulations or other causes whatsoever, whether similar or dissimilar to the causes herein enumerated, which is not within the reasonable control of either party and which through the exercise of due diligence, a party is unable to foresee or overcome. In no event shall force majeure include normal or reasonably foreseeable or reasonably avoidable operational delays.

28. <u>Permits and Licenses</u>. The Contractor shall, at its own expense, obtain all necessary permits, licenses, certifications and any other similar authorizations required or which may become required by the government of the United States or any state or by any political subdivision of the United States or of any state except where laws, rules or regulations expressly require the ARRC to obtain the same.

29. <u>Environmental Protection</u>. When performing all obligations under the contract, Contractor shall comply with all specific instructions of ARRC with regard to environmental concerns, regardless of whether such instructions are based upon specific law, regulation or order of any governmental authority.

30. <u>Set Off</u>. If ARRC has any claim against the Contractor related or unrelated to this contract, it may set off the amount of such claim against any amount due or becoming due under this contract.

31. <u>Observance of Rules</u>. The contractor's personnel performing work or services hereunder on ARRC's premises shall observe all fire prevention, security, and safety rules in force at the site of the work.

32. <u>No Third-Party Beneficiary Rights</u>. No provision of this contract shall in any way inure to the benefit of any third parties (including the public at large) so as to constitute any such person a third-party beneficiary of the contract or of any one or more of the terms hereof, or otherwise give rise to any cause of action in any person not a party hereto.

33. <u>Entire Agreement</u>. This contract represents the entire and integrated agreement between ARRC and the Contractor and supersedes all prior negotiations, representations, or agreements, either written or oral. This contract may be amended only by a written instrument signed by both ARRC and the Contractor.

34. <u>Key Personnel Changes</u>. Contractor shall secure prior written approval from ARRC for any changes of key personnel assigned to perform services under this contract. ARRC reserves the right to reject any of Contractor's employees whose qualifications and/or experience in ARRC's good faith and reasonable judgment do not meet the standards necessary for the performance of the services required under this contract.

35. <u>Reasonable Best Efforts</u>. Subject to the terms and conditions herein provided, Contractor agrees to use all commercially reasonable best efforts to take, or cause to be taken, all action and to do, or cause to be done, all things necessary, proper or advisable under applicable laws and regulations to complete the work contemplated by this Agreement.